

# DRIVE LUXURY

## Project Development Brief

### Mobile Application + Main Website Integration

#### 1. Introduction & Company Overview

Drive Luxury is a premium chauffeur and vehicle rental company providing high-end transportation services. The company operates an internal management system (shared with Nextcorp) covering reservations, customer management, fleet management, chauffeur coordination, invoicing, and payments.

This brief is issued to invite an external developer or agency to quote for the delivery of two interconnected components:

- A native Mobile Application (iOS & Android) — with two user-facing interfaces (Client and Chauffeur/Agent).
- Integration of the mobile application with the existing internal web-based system, enabling real-time synchronization of bookings, tracking, communications, and data.

The goal is to create a seamless, modern digital experience for clients booking services and for chauffeurs/agents managing their operations in the field — all connected to the central back-office system.

#### 2. Project Scope

The project consists of the following deliverables:

Deliverable	Description
Mobile App – Client Interface	End-user facing app for clients to book, track, pay, and communicate.
Mobile App – Chauffeur / Agent Interface	Operational app for drivers and rental agents to manage assignments, inspections, expenses, and communications.
Back-end API / Integration Layer	All app actions must sync in real time with the existing internal web system.
iOS & Android	Both platforms are required. Cross-platform framework is acceptable if performance and UX are not compromised.

### 3. Platforms, Technologies & Constraints

- Target Platforms: iOS and Android
- Device Compatibility: Smartphones and tablets
- Regulatory Compliance: GDPR, Apple App Store Guidelines, Google Play Policies
- Branding: Drive Luxury visual identity — logo, brand colors (white, black, grey/gold), and typography to be respected throughout the application
- All data must be synced in real time with the existing internal system via a secure API integration layer
- Authentication must be secure for all user types (clients and drivers)

### 4. Mobile Application – Client Interface

#### 4.1 Overview

The client-facing application allows Drive Luxury customers to book chauffeur-driven services or car rentals, track their services in real time, communicate with their driver or support, and manage payments — all from their mobile device.

#### 4.2 User Experience Principles

- Navigation must be intuitive and require minimal steps.
- Booking process completed in 3–4 steps with instant confirmation or back-office validation.
- Design to follow Drive Luxury branding: premium, clean, minimal.

#### 4.3 Feature Requirements

Feature	Description & Expected Result	Type
Service Booking	Selection of service type (chauffeur or car rental), vehicle, dates, pickup/drop-off locations, and options. Simple flow completed in 3–4 steps with instant or back-office confirmation.	Booking Engine
Client Dashboard	Overview of current, upcoming, and past reservations. Status updates, full service details, and options to modify or cancel bookings (subject to applicable terms).	User Dashboard
Real-Time Service Tracking	Display of service status (on the way, arrived, completed) and live GPS location of the chauffeur on a map. Step-by-step timeline of the service progression.	Live Tracking
Secure Communication	In-app chat feature and ability to call the chauffeur or support team using a masked phone number to protect personal data.	Chat / Masked Call
Credit Card Payment	Secure payment via certified provider. Compatible with Visa, MasterCard, and Amex. Access to receipts. Seamless, no-redirect payment flow.	Integrated Payment
System Integration	All bookings, status updates, and client data must sync in real time with the back-office system.	API Integration

## 5. Mobile Application – Chauffeur / Agent Interface

### 5.1 Overview

This app serves two types of operational users: chauffeurs managing their assigned rides and car rental agents handling vehicle inspections and contract management. The app centralizes all field operations and syncs with the main back-office system.

### 5.2 Car Rental Module (Agent View)

Feature	Description & Expected Result	Type
<b>Contract Receipt</b>	When a rental task is assigned, the related contract appears immediately in the agent's app. Agent can view all active contracts with their status (pending delivery, in progress, returned).	<i>Data Sync</i>
<b>Vehicle Inspection</b>	Media upload at pickup and return. Minimum 4 required photos (front, rear, both sides). Optional 360-degree video. Inputs for mileage and fuel level.	<i>Media Upload</i>
<b>Delivery &amp; Return Checklist</b>	Step-by-step guided checklist (cleanliness, GPS check, document signature, etc.) mandatory before validation of delivery or return.	<i>Guided Form</i>
<b>Damage Declaration</b>	Record damages at pickup and return. Select damage areas from a list, upload mandatory photos, add description or notes. For insurance and claims purposes.	<i>Incident Report</i>

### 5.3 Chauffeur Module (Driver View)

Feature	Description & Expected Result	Type
<b>Secure Driver Login</b>	Password-based secure authentication per driver.	<i>Authentication</i>
<b>Assigned Services Display</b>	Drivers see only their own current and upcoming rides: date/time, client name, pickup and drop-off locations, vehicle details.	<i>Booking Sync</i>
<b>GPS Tracking</b>	Real-time location sharing is active only during rides, with appropriate user consent. Enables dispatch and support to track drivers.	<i>Live Location</i>
<b>Route Checkpoints</b>	Drivers manually enter or auto-log checkpoints (arrived at pickup, customer collected, stop, drop-off) via GPS.	<i>Route Logging</i>
<b>Expense Reporting</b>	Drivers record fuel, tolls, and service expenses for reimbursement. Includes selectable expense types, amount entry, and receipt photo upload.	<i>Cost Input</i>
<b>Personal Dashboard</b>	Personalized daily view: assignments, job status, next pickup, daily activity summary. Alerts for new assignments, changes, or cancellations.	<i>UI Module</i>

<b>Ride History &amp; Earnings</b>	Access to completed trips with filters for date, earnings, and status.	<i>History Archive</i>
<b>Secure Communication</b>	In-app messaging or masked voice calls with clients and internal support, without revealing personal phone numbers.	<i>Communication</i>
<b>Document Storage</b>	Upload and access driver documents (licenses, contracts, invoices, receipts) with optional expiry reminders.	<i>Digital Storage</i>
<b>Back-Office Integration</b>	All actions in the app sync in real time with the main system. Auto-refresh of bookings and push notifications for cancellations or schedule changes.	<i>API Integration</i>

## 6. System Integration Requirements

### 6.1 Context

Drive Luxury operates an internal web-based management system (used also by Nextcorp) covering reservations, customer management, fleet, chauffeur operations, invoicing, and payments. The mobile application must be fully integrated with this system.

### 6.2 Integration Requirements

- All booking data created in the client app must appear in the back-office system in real time.
- Chauffeur assignments dispatched from the system must instantly push to the driver's app.
- GPS tracking data from the driver app must be accessible from the back-office and from the client app.
- Expense reports, vehicle inspection data, and documents submitted via the app must sync to the corresponding reservation or profile in the system.
- Payment confirmations must reflect immediately in the back-office billing module.
- Push notifications must be triggered by system events (new assignment, cancellation, schedule change, missing invoice data, etc.).

### 6.3 API & Technical Expectations

- A secure REST or GraphQL API is expected to serve as the integration layer.
- Authentication via token-based mechanism (OAuth 2.0 or equivalent).
- End-to-end encryption for all data in transit.
- The developer will need to work with Drive Luxury's existing system provider to define and document API endpoints, or propose the necessary API development as part of the quotation.

## 7. Design & Branding

- Application Name: Drive Luxury
- Brand Colors: White, Black, Grey
- Logo and brand assets will be provided.
- Typography: To be confirmed with the Drive Luxury team.

- UX Principle: The interface must be clean, premium, and intuitive. Minimal clicks for core actions.
- The developer/agency is invited to propose UI mockups or wireframes as part of their quotation.

## 8. Compliance & Security

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- GDPR compliance is mandatory — user data handling, consent flows, data deletion rights.
- Apple App Store Guidelines and Google Play Policies must be followed throughout development.
- All communications and transactions must be encrypted.
- GPS tracking must require explicit user consent and be active only during relevant service windows.
- Phone number masking is required for driver-client communication.

## 9. Quotation Requirements

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We invite developers and agencies to provide a detailed quotation covering the following:

- Proposed technology stack (native iOS/Android, cross-platform framework — Flutter, React Native, etc.)
- Development timeline with milestones
- Cost breakdown by component (Client App, Chauffeur/Agent App, API Integration, QA, Deployment)
- Approach to integration with the existing system — what information you need from us and your proposed method
- Team composition and relevant experience in similar projects
- Maintenance and support terms post-launch
- Any assumptions made in the quotation

Please note: Delivery deadline to be confirmed with Drive Luxury after initial assessment. We welcome questions prior to submission of the quotation.

## 10. Contact

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For questions, clarifications, or to submit your quotation, please contact:

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